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## **RULES OF PROCEDURE FOR DREVERNA CAMPING**

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*UAB Beno laivynas, Company code 304717970*

### **GUEST ARRIVAL AND REGISTRATION**

1. The campsite shall receive in accordance with the established and published reception opening hours seven days a week. Those wishing to enter or leave outside working hours should notify in advance.
2. Arrival at the campsite on the basis of fact. Departure from the camping area - until 1 p.m.
3. A guest arriving at the camper site in a vehicle must register the vehicle in the registration log at the reception.
4. Persons under the age of 18 are only admitted to the campsite with adults.
5. Vehicles shall be parked in the camping area at a place specified by the campsite staff member.
6. The campsite provides space for a camper, car, motorcycle, bicycle and tent.
7. The driving speed in the camping area shall not exceed 5 km / h.
8. A registered guest can purchase a day ticket at the reception to use the recreational services of the Dreverna campsite (playgrounds, saunas, swimming pools, etc.).
9. A camping employee who notices a guest without a bracelet in the recreational services area has the right to request the purchase of a day visitor's ticket or to leave the area.

### **PAYMENT OF THE ORDER, REFUND POLICIES**

10. The fee for renting the campsite shall be paid at the reception.
11. Camping guests staying less than 24 hours a day (24 hours) pay the full price of the day, regardless of the time of payment and / or arrival.
12. A guest who has paid for the provided services but decides not to use them will not be refunded (except in cases of force majeure). If you leave the campsite earlier than planned in the reservation, if you do not stay full time, the money will not be refunded to the guest for the time not spent.

### **RULES FOR GUESTS WITH ANIMALS**

13. Guests with pets must notify the administration in advance. The administration reserves the right not to provide or terminate the service at the Dreverna campsite without prior notice of arrival with pets. In this case, the money for the service (s) is non-refundable.
14. Pets must not endanger the people living in the campsite, their stay, health and life.
15. Pets must be with muzzles and on a leash in the camping area.
16. Do not leave your pets unattended in the camping area.
17. Pet owners must collect animal excrement and dispose of it in a container.

### **OTHER RULES**

18. The camping administration reserves the right not to allow unwelcome persons.
19. Hours of rest from 10 p.m. until 8 p.m. Only non-noise activities are allowed during this period. It is forbidden to listen to music loudly, make noise, drive around the area in motor vehicles.
20. The camping administration is not responsible for unsafe and lost valuables and / or damage to them.
21. Public consumption of alcohol in the camping area is prohibited. During public events, alcohol may be consumed in public only in the event area.
22. It is forbidden to create bonfires in an unsuitable place, to wash cars and to damage vegetation.
23. Barbecues may be used in the camping area in agreement with the administration. Open grills are not allowed. Barbecues must have a lid.
24. Dispose of smoking only in metal rubbish bins located in the camping area.
25. When leaving, please leave your place tidy: throw the rubbish in the bins, the rubbish from the barbecue into the appropriate containers.
26. In case of loss of or damage to the camping equipment, an appropriate amount agreed with the administration shall be paid.
27. When camping guests behave criminally (not in compliance with the laws of the Republic of Lithuania), the administration always applies to the competent authorities.
28. The camping area is monitored by video cameras.
29. Guests who have been warned twice for breaches of public or internal rules shall be discharged from the campsite without a refund.
30. Persons visiting camping guests must comply with these Rules.

### **STATEMENTS AND REQUESTS**

31. The campsite administration is always waiting for guests' requests and suggestions in order to improve the quality of services provided.